



CUSTOMER FEEDBACK FORM

AIJ Co. values our clients' views on our services and would be grateful if you would take a few minutes to complete this document to express your opinion on the performance of our Inspectors and the value of the Inspection.

The information you supply will remain confidential and will be used to maintain and improve the quality of the service to all our clients.

| | |
|--------------------------------|----------------|
| Organization: | Job No: |
| Name of Inspector: | |
| Please tick one box per topic; | |

| INSPECTOR | EXCELLENT (9-10) | VERYGOOD (6-8) | GOOD (5-6) | POOR (3-4) | VERYPoor (1-2) |
|---------------|---------------------|-------------------|---------------|---------------|-------------------|
| Punctual | | | | | |
| Articulate | | | | | |
| Informative | | | | | |
| Helpful | | | | | |
| Diplomatic | | | | | |
| Knowledgeable | | | | | |
| Competent | | | | | |
| Attire | | | | | |

| INSPECTION | EXCELLENT | VERYGOOD | GOOD | POOR | VERYPoor |
|---------------------------|-----------|----------|------|------|----------|
| Benefit of the Inspection | | | | | |
| About our Service | | | | | |
| About Quality of Work | | | | | |
| Meeting the Commitment | | | | | |
| Our Hospitality | | | | | |
| Inspection Process | | | | | |

| | |
|-------------------|---------------|
| Signature: | Dated: |
|-------------------|---------------|

ANY OTHER COMMENTS

Return To;

Quality Manager
AIJ Co.